

# User manual

- Edition 1 -

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## **Prolog**

mail2cms is the email import solution for umbraco 7.1+. With this package you can import emails into cms umbraco. This emails can be saved as content nodes and the attachments as media nodes. You can import automatically all new emails in a mailbox with a scheduler or you can select single emails per right click context menu and save this mails under the chosen content or media node.

mail2cms is easy to configure, supports a dynamic mapping and most of the default umbraco datatypes. mail2cms use the best MIME parser on the market. It support IMAP, POP3, SSL and is fully compatible with Office 365, Gmail and others.

This package will create entirely new possibilities in umbraco!

For example in addition to the basic functionality, mail2cms can be used to realize the following things:

- gives marketing agencies and other external service providers the opportunity to integrate images and text directly in Umbraco per mail.
- send an e-mail to Umbraco to create and publish a new post in your blog.
- implement a mail reply interface.
- and much more...

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## 1. System requirements

mail2cms version 1.0.0 was tested with the following umbraco versions using Microsoft SQL Server:

- 7.1.6
- 7.1.7
- 7.1.8
- 7.1.9
- 7.2.0
- 7.2.1
- 7.2.2

mail2cms has not been tested with mySQL now!

YOU USE THE PROGRAM AT YOUR OWN RISK.

#### 2. Install

- 1. Go to developer section in umbraco
- 2. Open "Packages" tree und click on "Install local package"
- 3. Choose the file "mail2cms\_1.0-beta.zip" (You can download this file here: #todo)
- 4. Click on "Load Package"

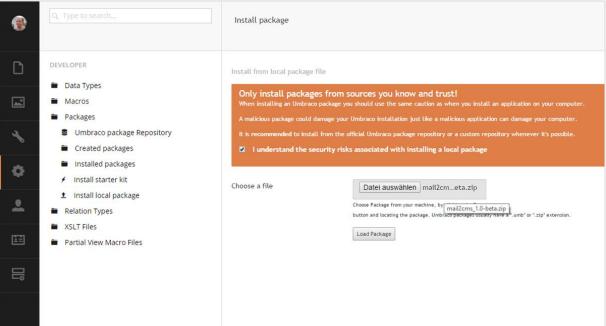


Figure 1: Load package

- 5. Select checkbox for accept license
- 6. Click on "Install package" and wait.

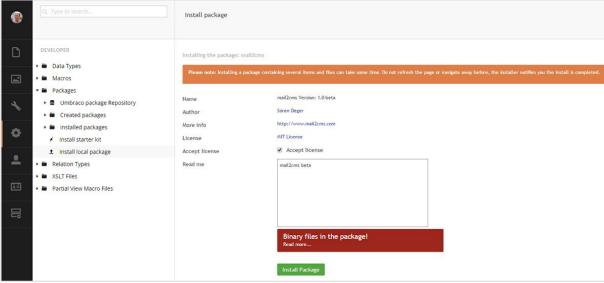


Figure 2: Install package

7. Now you should see the new mail2cms section in the left bar. If not, go to user section, activate mail2cms section for your user, save and press F5.

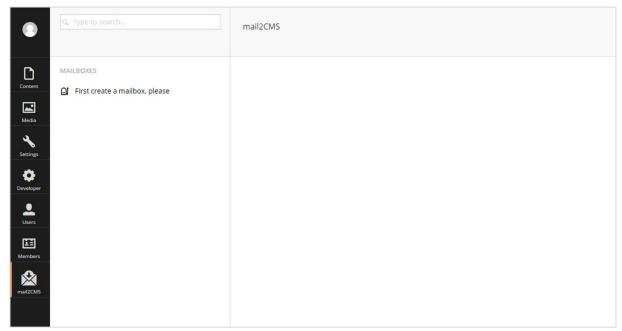


Figure 3: Clean mail2cms section after install

### 3. Quick start

The following are minimum configuration is described to be able to use mail2cms.

- 1. Go to mail2cms section
- 2. Open the context menu of MAILBOXES and choose Create

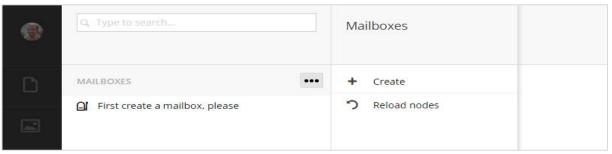


Figure 4: Create mailbox context menu

3. Enter the credentials for your e-mail account and the data of the e-mail server (see chapter 4.2) and click on **Save** 

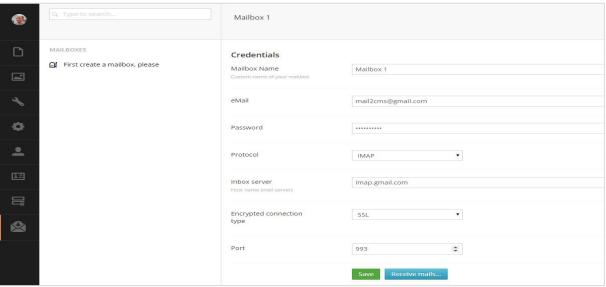


Figure 5: Enter mailbox credentials

- 4. Reload MAILBOXES and open Mapping node under your new created mailbox.
- 5. Go to Section dropdown field and select Content & Media

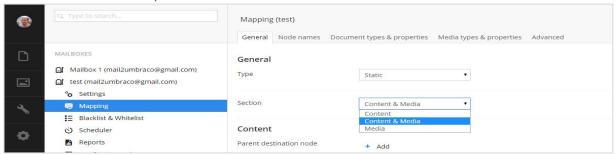


Figure 6: Mapping –Static –Select Content & Media

- 6. Go to Document types & properties tab and choose document type mail2cms\_email
- 7. Assign all properties as shown in the following illustration:

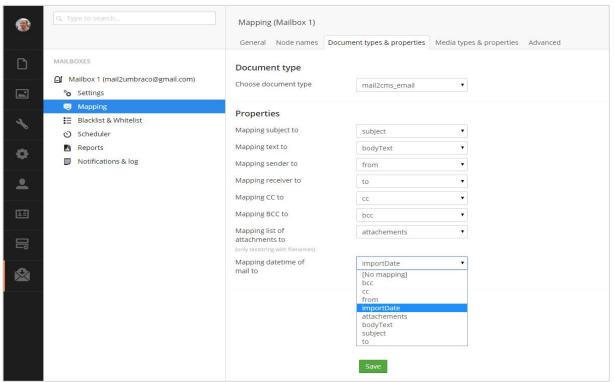


Figure 7: Mapping –Static –Document types & properties

- 8. Go to Media types & properties tab and choose med type mail2cms\_email
- 9. Assign the media types and properties as shown in the following illustration:

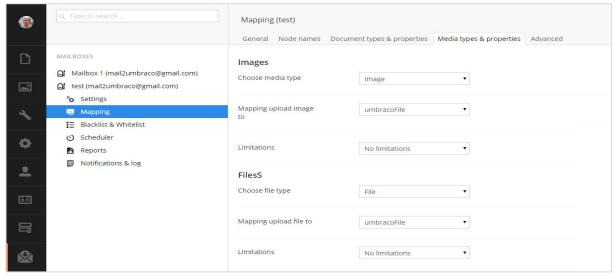


Figure 8: Mapping –Static –Media types & properties

#### 10. Click on Save

Now, mail2cms is configured for the first mailbox and can be used with right-click context menu in content and media section (see chapter 11 & 12).

#### 4. Create a mailbox

In mail2cms you can create an unlimited number of mailboxes. You can also create two or more mailboxes in mail2cms for the same email address, but with different configurations.

1. Open the context menu of "MAILBOXES" and choose "Create"

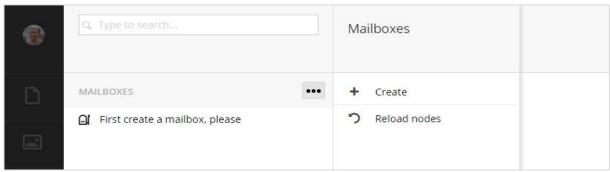


Figure 9: Create mailbox context menu

2. Now you can enter the credentials for your e-mail account and the data of the e-mail server:

a. Mailbox name: Custom name of your mailbox b. eMail: Your email dress Password for your email adress c. Password: d. Protocol: IMAP or POP3 Hint: We recommend to use IMAP, because mail2cms with IMAP provides more options. e. Inbox server: Address of your inbox server (i.e. "imap.gmail.com") None or SSL f. Encrypted connection type: g. Port: Port number of inbox server (i.e. 993)

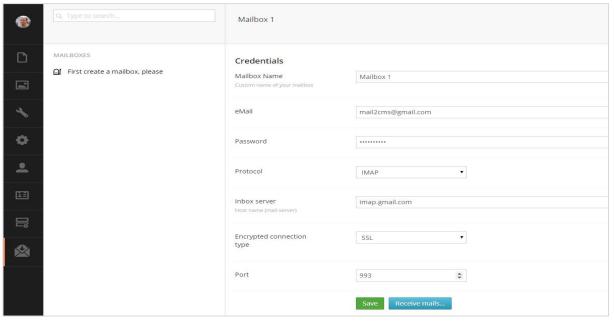


Figure 10: Enter mailbox credentials

3. Click on "Save" and wait... mail2cms now tries to connect to the mail server with the entered credentials.



Figure 11: Auto connection check on save

4. The mailbox is saved when the check was successful. If everything is going wrong you see another notification and the mailbox aren't saved.

<u>Hint:</u> If you are sure that you have enter the correct credentials but the connection check failed, please read the chapter "Troubleshooting".

5. You must reload the mail2cms tree to see the new mailbox. Open the context menu on "MAILBOXES" and choose "Reload nodes". Now, the new one should be shown.

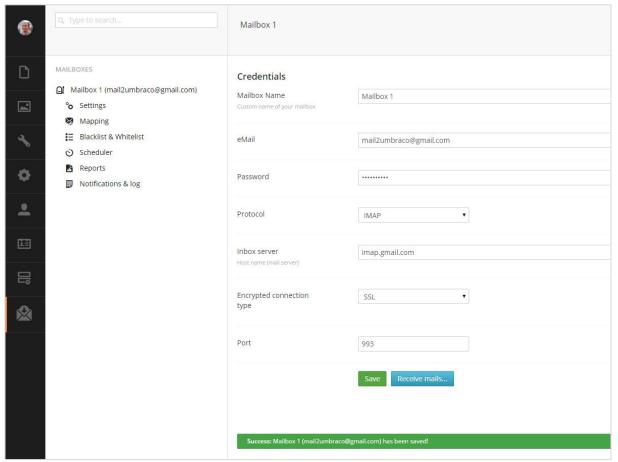


Figure 12: Newly created mailbox with subnodes

With the Button **Receive mails...** you can receive & import the emails from your mailbox. This works only if the mailbox, settings and mapping is configured correctly. Information about the minimum configuration, you can read in chapter **Quick start.** 

## 5. Settings

The available functions depend on the selected protocol (IMAP or POP3) in the mailbox.

## **5.1 IMAP settings**

## **5.1.1** Import settings

a. Inbox: Name of mailbox folder

Hint: if empty, mail2cms automatically select the default

inbox folder

b. Status to import emails: - Unseen & Seen (all): all mails in mailbox be imported

- Unseen: only mails with status "unseen" be imported

- Seen: only mails with status "seen" be imported

## **5.1.2** Actions after import

a. New status of mail after import:

You can specify whether the status of an e-mail to be changed automatically after import:

- **Unseen**: update status of mail to "unseen" after import

- **Seen**: update status of mail to "seen" after import

- Unchanged: don't change status of mail after import

b. Action after import:

mail2cms can perform certain actions after importing the imported mails:

- Move: imported mails are moved to another folder in your mailbox. In the input field "Move email into folder" you must enter the name of folder.
- **Delete**: imported mails are deleted in mailbox.
- Forward: imported mails are forwardet to another emailadsress. This emailaddress you can enter in the field "Forward email to". You can also insert a text for the forwarding mail in input field "Text of forwarding email".
- Reply: you can enter a text for the reply mail in input field "Text of reply email". With this action every sender from an imported mail receives automatically an reply email on import.
- Forward & reply: Combination of action "Forward" and "Reply".

<u>Hint:</u> mail2cms use the smtp settings in web.config for sending emails.

## 5.1.3 Backup

a. Backup emails: Imported emails are saved as .eml file in the following

folder:

\media\mail2cms\backup

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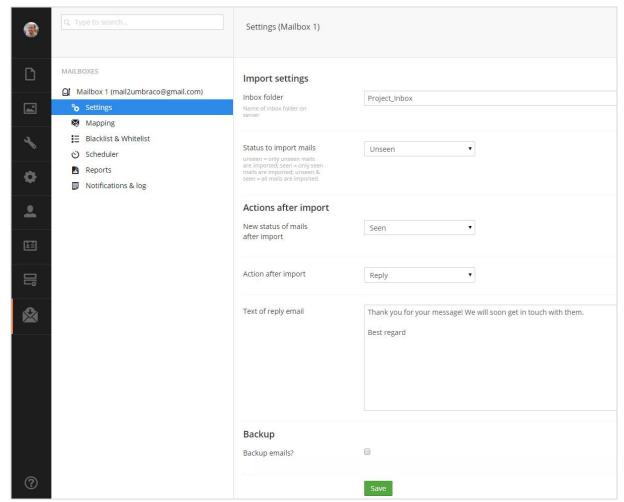


Figure 13: IMAP settings

## 5.2 POP3-Settings

## **5.2.1** Actions after import

a. Action after import:

mail2cms can perform certain actions after importing the imported mails:

- Delete: imported mails are deleted in mailbox.
- Forward: imported mails are forwardet to another emailadsress. This emailaddress you can enter in the field "Forward email to". You can also insert a text for the forwarding mail in input field "Text of forwarding email".
- Reply: you can enter a text for the reply mail in input field "Text of reply email". With this action every sender from an imported mail receives automatically an reply email on import.
- Forward & reply: Combination of action "Forward" and "Reply".

<u>Hint:</u> mail2cms use the smtp settings in web.config for sending emails.

## 5.2.2 Backup

a. Backup emails:

Imported emails are saved as .eml file in the following folder:

\media\mail2cms\backup

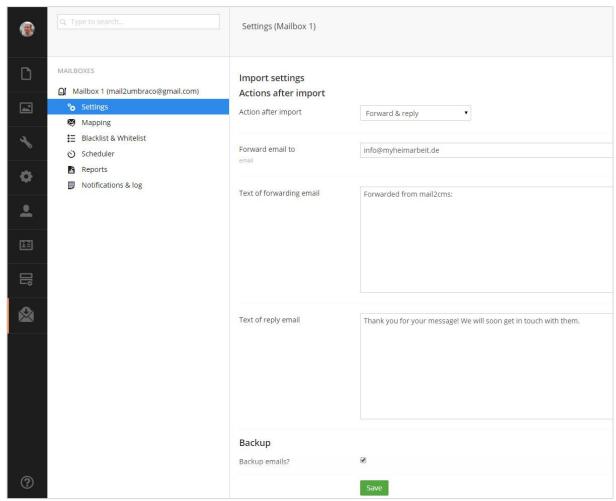


Figure 14: POP3 settings

## **5.3 Save settings**

If you will click on "Save" consider whether the Inbox is reached and saved the settings.

## 6. Mapping

You can configure here among other things, the association of e-mail data to content and media and document and media types.

## 6.1 Static mapping

This is the simplest way to import emails in umbraco. "Static" means, that emails are saved under a static defined content node and the attachments, if you activate this option, are saved under a static defined media node.

#### 6.1.1 General - General

a. Type: Static or Dynamic: choose "Static" to use static mapping

b. Section: Section to save the imported emails:

- Content: only meta data and text of email will be saved. Attachments or embedded images will not be saved.
- Content & Media: meta data, text of email and attachments (and embedded images) will be saved
- Media: only attachments and embedded images will be saved.

#### 6.1.2 General - Content

This is hidden if you have choose *Media* in *Section* (see 6.1.1 b)).

a. Parent destination node: Content Picker to choose the parent node in content

section to save emails.

b. Use auto date folders: If true it will automatically create year, month, and day

folders under the parent node to store the emails.

c. Auto publish If true the new content nodes for every email will be

published after import.

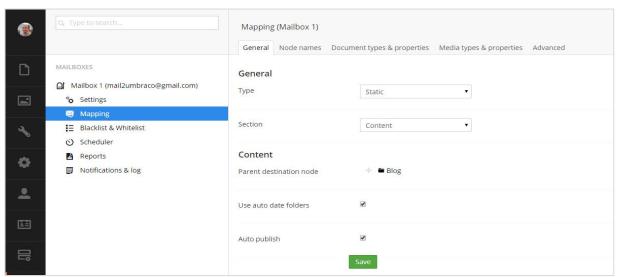


Figure 15: Mapping – Static – Content

#### 6.1.3 General - Media

This is hidden if you have chosen *Content* in *Section* (see 6.1.1 b)).

a. Parent destination node: Media Picker to choose the parent node in media

section to save attachments and embedded images of

emails.

b. Use auto date folders: If true it will automatically create year, month, and day

folders under the parent node to store the attachments

and embedded images of emails.

c. Use unique related contentId folders: If true it will automatically create an unique folder for

every imported email in media section.

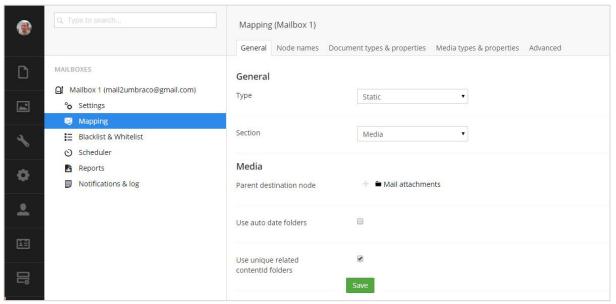


Figure 16: Mapping – Static – Media

#### 6.1.4 Node names

b. Attachments:

You can define how the node name to be composed.

Node name for content nodes. This field is hidden if you a. eMail:

have chosen *Media* in *Section* (see 6.1.1 b)). The

following terms are available:

- Current number: sequential number underneath the

parent node

- Sender: email address of sender (from)

- **Receiver**: email address of receiver (to)

- **Subject**: subject of email

- Name of mailbox: name of mailbox (see 4.2.a))

- Email sender date: date and time of sending

- **Import date**: date and time of importing into umbraco

Node name for media nodes. This field is hidden if you have chosen **Content** in **Section** (see 6.1.1 b)). The

following terms are available:

- Filename: Filename of attachment or embedded image

- Related contentid: works only if you have chosen

mail2cms user manual Page 12 of 32 © 2015 myHeimarbeit.de **Content & Media** in Section (see 6.1.1 b)

- **Attachment number**: sequential number of attachment in a specific email.
- **Sender**: email address of sender (from)
- Receiver: email address of receiver (to)
- Subject: subject of email
- Name of mailbox: name of mailbox (see 4.2.a))
- Email sender date: date and time of sending
- **Import date**: date and time of importing into umbraco

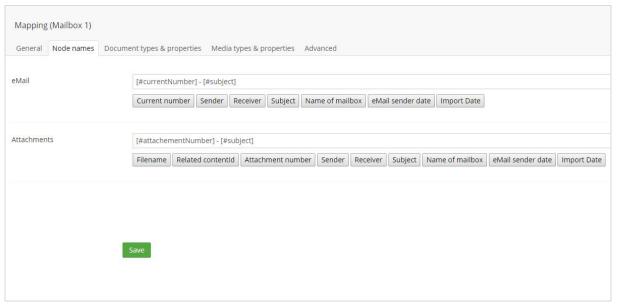


Figure 17: Mapping –Static - Node names

## 6.1.5 Document types & properties

You can choose which document types to be used to store the emails and in which properties the data is to be stored. This function is not available if you have chosen *Media* in *Section* (see 6.1.1 b)).

a. Document type:

Select any existing document type of your choice.

<u>Hint:</u> mail2cms comes with a default document type (mail2cms\_email). This document type contains properties for all available data of emails.

b. Properties:

You can assign the most important data of emails to the properties of the selected document type.

The following data can be assigned:

- subject: subject of email
- **text**: detect automatically html if available, otherwise clean text
- sender: email address of sender (from)
- receiver: email address of receiver (to)
- CC: copy field of email
- BCC: blind copy field of email
- attachments: only comma separated list of file names
- datetime: date and time of sending

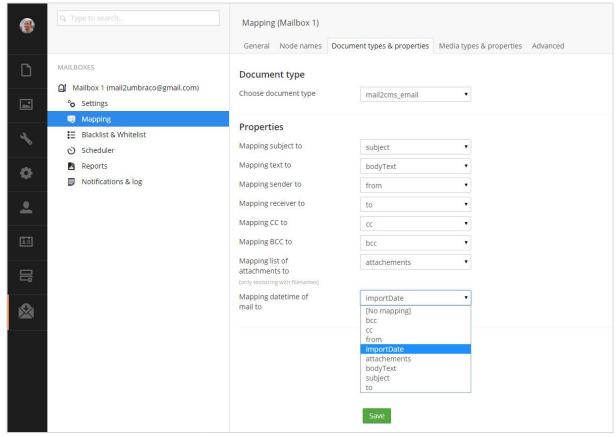


Figure 18: Mapping –Static –Document types & properties

#### 6.1.6 Media types & properties

You can choose which media types to be used to store the attachments and embedded images of emails and in which properties the data is to be stored. This function is not available if you have chosen *Content* in *Section* (see 6.1.1 b)).

The configuration for images and files are the same.

a. Choose Media type/file type: Select any existing Media type of your choice for images

and for other files.

<u>Hint:</u> If you will use the standard media types of umbraco, then select for images the media type "Image" and for files the

media type "File".

b. Mapping upload image/file: You can assign the image/file to the properties of the

selected document type. This property must be an

upload field or something similar.

<u>**Hint:**</u> If you will use the standard media types of umbraco, then

select for images and files the property "umbracoFile"

c. Limitations: - None: all images/files will be imported.

- Whitelist: only images/files with the file extensions in

whitelist will be imported.

- Blacklist: images/files with the file extensions in

blacklist will not be imported.

### d. Whitelist or Blacklist:

It's just the selected list active. You can simple add a file extension to the active list. You can also remove any file extension from the list again.

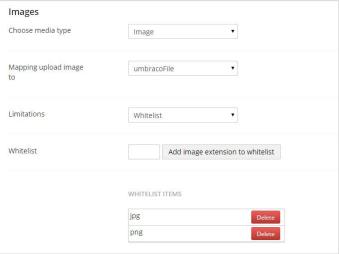


Figure 19: Mapping –Static –Media types & properties – Whitelist/Blacklist

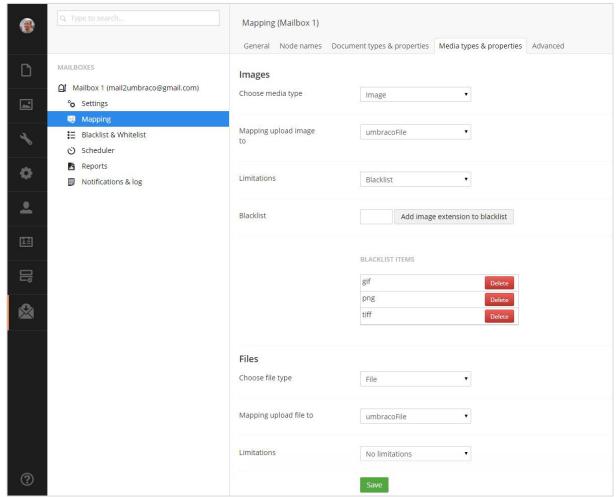


Figure 20: Mapping –Static –Media types & properties

#### 6.1.7 Advanced - User

You can select which user should be used to create the content and media nodes. Per default the user is used with id 0.

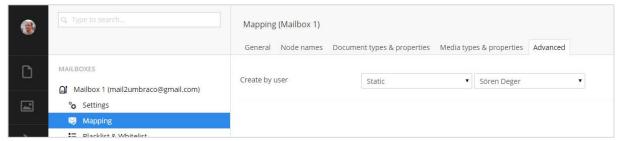


Figure 21: Mapping -Static -Advanced (User)

### **6.2 Dynamic mapping**

With dynamic mapping you have a powerful tool. You can define own keys to use in subject of emails to set the parent node dynamically in content and media section of umbraco. You can also set the node name variable, and set the user to create the nodes in the same way.

#### For example:

With a corresponding configuration of dynamic mapping this subject of an email causes that the email is saved underneath the content node with id 4567 and attachments underneath the media node with id 6789. The create user is user with id 7:

Subject: Welcome to mail2cms projectId=4567;files=6789;user=7;

#### 6.2.1 General - General

a. Type: Static or Dynamic: choose "Dynamic" to use dynamic mapping

b. Section: Section to save the imported emails:

- Content: only meta data and text of email will be saved. Attachments or embedded images will not be saved.
- Content & Media: meta data, text of email and attachments (and embedded images) will be saved.
- Media: only attachments and embedded images will be saved.

#### 6.2.2 General - Dynamic

a. Subject operator: Allocation sign for key and value. In the example above

this is the char = in the subject line of an email.

b. Subject separator: Separator after key-value pair. In the example above this

is the char; in the subject line of an email.

#### 6.2.3 General - Content

This is hidden if you have choose *Media* in *Section* (see 6.2.1 b)).

a. Name of key in subject: Freely selectable key, which is included in the subject

line of an e-mail. In the example above this is the string

projectId.

b. Key for destination node is related:

You have two options:

- Nodeld: This will use the umbraco node id. In the example above this is the nodeld 4567
- **Custom unique property**: You can select any existing property. This property must contain an unique value.

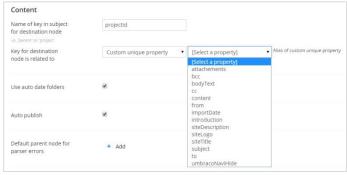


Figure 22: Mapping –Dynamic –General - Custom unique property

c. Use auto date folders: If true it will automatically create year, month, and day

folders under the parent node to store the emails.

d. Auto publish If true the new content nodes for every email will be

published after import.

e. Default parent node for parser errors: When using dynamic mapping it is possible that emails

are not parsed correctly, e.g. if a content node id is specified in the subject line of an email, but which do

not exist in umbraco.

In this case, a node must be selected via a Content Picker, under which all emails can be stored, which can

not be parsed correctly.

## 6.2.4 General - Media

This is hidden if you have chosen *Content* in *Section* (see 6.2.1 b)).

a. Name of key in subject: Freely selectable key, which is included in the subject

line of an e-mail. In the example above this is the string

files.

b. Key for destination node is related: You have two options:

- **Mediald**: This will use the umbraco node id. In the

example above this is the mediald 6789

 Custom unique property: You can select any existing property. This property must contain an unique value. c. Use auto date folders:

If true it will automatically create year, month, and day folders under the parent node to store the attachments and embedded images of emails.

d. Use unique related contentId folders: If true it will automatically create an unique folder for every imported email in media section.

e. Default parent node for parser errors: When using dynamic mapping it is possible that emails are not parsed correctly, e.g. if a media node id is specified in the subject line of an email, but which do not exist in umbraco.

> In this case, a node must be selected via a Media Picker, under which all emails can be stored, which can not be parsed correctly.

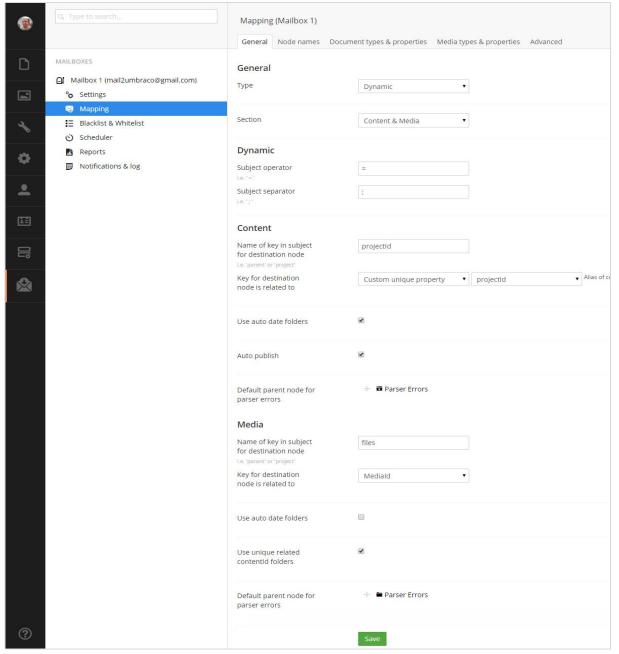


Figure 23: Mapping - Dynamic - Content & Media

#### 6.2.5 Node names

You can define how the node name to be composed. This function is the same as we will be described in chapter 6.1.4 (Static mapping – Node names).

In addition, there is the following option in dynamic mapping:

eMail & Attachments:

- **Subject key**: Freely selectable key, which is included in the subject line of an e-mail. To use this function, click on "Subject key" and you will see a new input field. In this field you can enter your new key. Click on "Insert key" and this is added in the input field above. You can insert unlimited custom subject keys for node names.

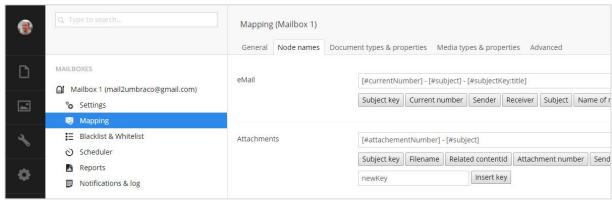


Figure 24: Mapping –Dynamic - Node names

## **6.2.6 Document types & properties**

You can choose which document types to be used to store the emails and in which properties the data is to be stored. This function is not available if you have chosen *Media* in *Section* (see 6.2.1 b)).

This function is the same as we will be described in chapter 6.1.5 (Static mapping – Document types & properties).

## 6.2.7 Media types & properties

You can choose which media types to be used to store the attachments and embedded images of emails and in which properties the data is to be stored. This function is not available if you have chosen *Content* in *Section* (see 6.2.1 b)).

This function is the same as we will be described in chapter 6.1.6 (Static mapping –Media types & properties).

### 6.2.8 Advanced - User

You can select which user should be used to create the content and media nodes. Per default the user is used with id 0.

a. Create by user:

- Static: Select a specific user for all emails.
- **Dynamic**: Enter your freely selectable key, which is included in the subject line of an e-mail.

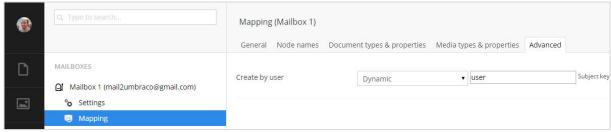


Figure 25: Mapping –Dynamic –Advanced (User)

#### 7. Blacklist & Whitelist

You can use a simple blacklist or whitelist to determine whether emails are to be imported from certain senders or not.

First you need to select a list. Then you can easily add email addresses and they also remove from the corresponding list.

Only the selected list will include in the import.

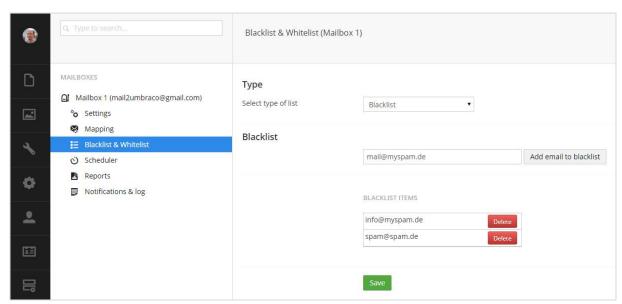


Figure 26: Blacklist & Whitelist

#### 8. Scheduler

The import can be performed automatically at a regular time interval. The scheduler uses the default scheduler from umbraco. If there is not working, please see chapter "Troubleshooting".

You can choose between interval, week days and month days. Only the selected type will perform the automatically import.

#### 8.1 Interval

You can enter a time interval in minutes for receiving emails of this mailbox.

*Hint:* The interval must be a minimum of 5 minutes.

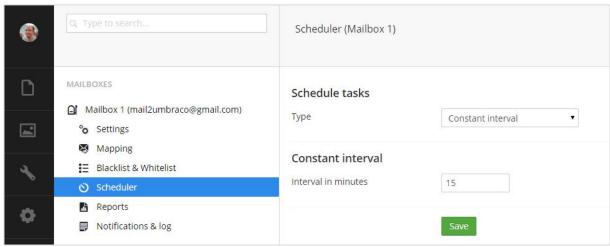


Figure 27: Scheduler – Constant interval

### 8.2 Week days

You can create unlimited schedule tasks for specific recurring weekdays and times for receiving emails of this mailbox.

Every task must have a title, at least one selected day and a specific time. In the task overview list below you can activate, deactivate and delete the tasks. In this overview you see also the last import date for each task.

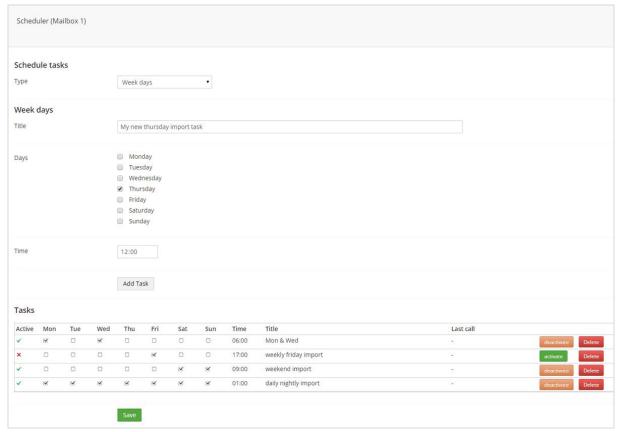


Figure 28: Scheduler – Week days

## 8.3 Month days

You can create unlimited schedule tasks for specific recurring month days and times for receiving emails of this mailbox.

Every task must have a title, a selected month day and a specific time. In the task overview list below you can activate, deactivate and delete the tasks. In this overview you see also the last import date for each task.

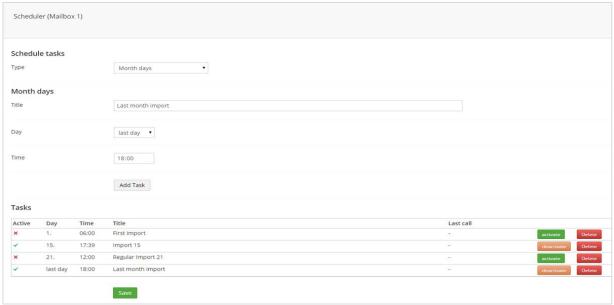


Figure 29: Scheduler – Month days

## 9. Reports

mail2cms comes with a very simple bar chart for visualize the most wanted informations:

- Imported mails
- Imported & failed mails
- Failed imports
- Failed imports (details)
- Scheduled tasks

**<u>Hint:</u>** This feature is most likely to be replaced in a future release by another chart plugin.

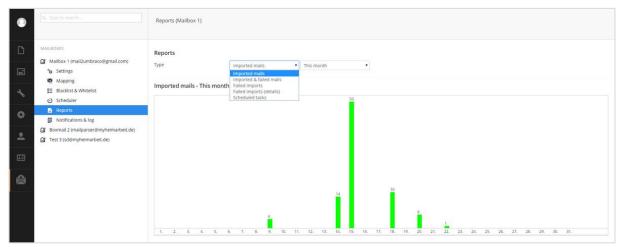


Figure 30: Reports

## 10. Notifications & Log

mail2cms have its own notification & log service. You can choose which events are write to an own log file and which events trigger an email. Per default only parser & general errors are written to the log file. You can find this log file in \App\_Data\Logs\mail2cms.log.txt.

## 10.1 Notifications & log settings

You can activate log & email triggering for the following mail2cms events:

- General errors
- Parser errors
- eMail blacklisting
- Success: import mailbox
- Success: import mail
- Success: import attachments
- Attachment blacklisting
- Import details (Please use only for debugging, import is very slow)
- Actions after import
- Backup

**<u>Hint:</u>** Please use this carefull. The number of options you choose has a major influence on the duration of the imports.

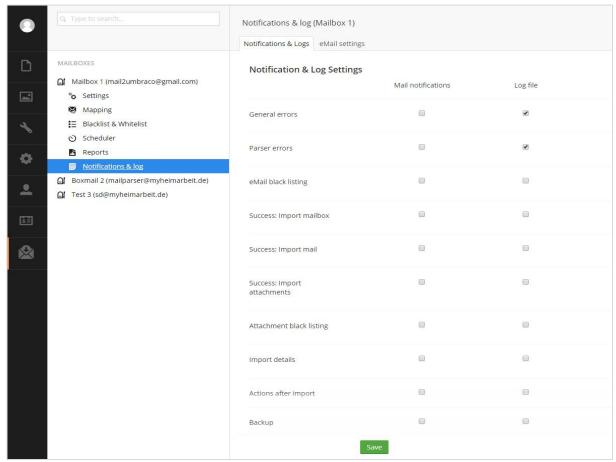


Figure 31: Notifications & log – Notification & log settings

## 10.2 Email settings

The email notifications only works, if you have enter in this tab the sender and receiver email address for the notifications.

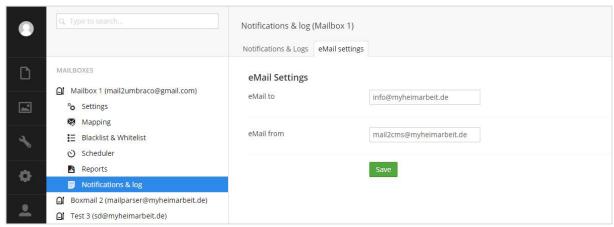


Figure 32: Notifications & log – eMail settings

<u>**Hint:**</u> mail2cms use the smtp settings in web.config for sending emails.

## 11. Content Editor (Content section): Right-click import

mail2cms comes with an own right-click menu in content section. To use this function, the mailbox must be configured in mail2cms section and the mapping type must be **static**.

Per right-click on any node you can choose **mail2cms Import** directly to save emails under the selected node.

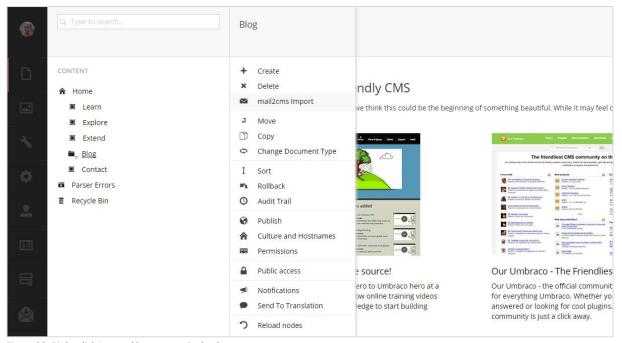


Figure 33: Right-click Import (Content section) – Context menu

Now you can choose one of your configured mailboxes. In next step the newest 20 mails from this mailbox are shown. At the end of list you can load the next 20 mails from mailbox.

If you have your mailbox configured for **media & content** section in mapping, you can choose a media node to save the attachments.

You can choose the emails for importing and after that you can click on **Import**. The selected emails are now imported.

Hint: Any configurations are not supported here, e.g. Blacklist & Whitelist.

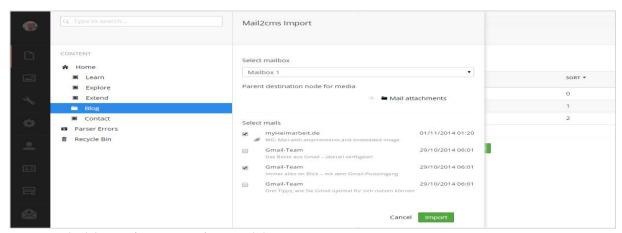


Figure 34: Right-click Import (Content section) – Import dialogue

## 12. Content-Editor (Media section): Right-click import

mail2cms comes with an own right-click menu in media section. To use this function, the mailbox must be configured in mail2cms section and the mapping type must be **static**.

Per right-click on any node you can choose **mail2cms Import Files** directly to save attachments of emails under the selected node.

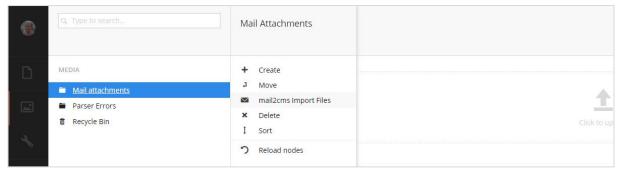


Figure 35: Right-click Import (Media section) - Context menu

Now you can choose one of your configured mailboxes. In next step the newest 20 mails from this mailbox are shown. Only emails with attachments will be shown! At the end of list you can load the next 20 mails from mailbox.

You can choose the emails for importing and after that you can click on **Import**. The attachments of selected emails are now imported.

Hint: Any configurations are not supported here, e.g. Blacklist & Whitelist.

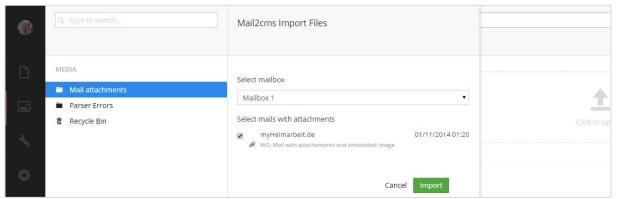


Figure 36: Right-click Import (Media section) – Import dialogue

## 13. Troubleshooting

#### 13.1 Imported emails are not automatically replied to or forwarded

mail2cms use default smtp settings in the web.config file of umbraco. Please check if your smtp settings are right. Maybe this links can help you:

http://our.umbraco.org/wiki/how-tos/verify-that-your-smtp-settings-are-not-preventing-you-from-sending-e-mail

http://our.umbraco.org/wiki/recommendations/recommended-reading-for-net-developrs/testing-smtp

http://our.umbraco.org/wiki/install-and-setup/how-to-install-umbraco-on-windows-server-2008/additional-steps-for-proxy-email-setup

## 13.2 Notifications mail from logging is not send

(see 13.1 – Imported emails are not automatically replied to or forwarded)

#### 13.3 Scheduler doesn't run or stopped certain times

mail2cms use default scheduler of umbraco. First, check if there is a line like this in umbracoSettings.config in <scheduledTasks> section:

<task log="true" alias="mail2cmsScheduler" interval="300" url="http://localhost:60771/umbraco/api/mail2cmsApi/scheduler"/>

Please replace "localhost:60771" with your own domain name.

If the app pool is not running, neither will the scheduler. So for the scheduler to run good you will need to make sure your site is active. You can use a ping'er for that from another webserver or you can use the windows task planer.

## 13.4 mail2cms can't connect to gmail mailbox

mail2cms doesn't support 2-step verification. Maybe this will be supported in further versions.

To use mail2cms with gmail you must deactivate the 2-step verification in your gmail account:

https://support.google.com/accounts/answer/1064203?hl=en

### 13.5 The description under the labels in mail2cms is not shown correctly

There is a bug in umbraco version 7.1. It is fixed in 7.2+. You can fixed it in 7.1 version by yourself.

First, open this file:

/umbraco/js/umbraco.directives.js

and search for the directive "umbControlGroup" and change the code to this:

```
angular.module("umbraco.directives.html")
  .directive('umbControlGroup', function (localizationService) {
    return {
       scope: {
         label: "@label",
         description: "@",
         hideLabel: "@",
         alias: "@"
       },
       require: '?^form',
       transclude: true,
       restrict: 'E',
       replace: true,
       templateUrl: 'views/directives/html/umb-control-group.html',
       link: function (scope, element, attr, formCtrl) {
         scope.formValid = function() {
           if (formCtrl) {
             return formCtrl.$valid;
           //there is no form.
           return true;
         };
         if (scope.label && scope.label[0] === "@") {
           scope.labelstring = localizationService.localize(scope.label.substring(1));
         }
         else {
           scope.labelstring = scope.label;
         if (scope.description && scope.description[0] === "@") {
           scope.descriptionstring = localizationService.localize(scope.description.substring(1));
         }
         else {
           scope.descriptionstring = scope.description;
         }
       }
     };
  });
```

You can also sent the umbraco.directives.js file per email to us (<u>info@myheimarbeit.de</u>) and we will fix the bug in this files for you.

## 13.6 mail2cms section is not shown

You can activate this section in the user section for every specific user.

#### **14. EULA**

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